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This article shows how to automate filling out the San Mateo County Airports noise complaint form. The same procedure should work for other online forms, but the description here is specific to the San Mateo County Airports noise complaint form. [Note: These instructions have been tested on PCs running Windows Vista, 7, 8.1 and 10. We're still working on Apple Mac and iOS approaches.]

1. If you don't already have the Firefox web browser installed, download and install it from:
www.mozilla.org/firefox
2. Open Firefox and, if the menu bar is not showing at the very top of the page, right click on the blank space to the right of the tab(s), and select "Menu Bar" from the dropdown menu.
3. Click on "Tools" on the menu bar and select "Add-ons" from the dropdown menu.
4. Select "Extensions" from the sidebar.
5. In the "Search all add-ons" box at the upper right of the page, enter "Autofill Forms" [without the quotation marks] and press "Enter" on your keyboard, or click the magnifying glass icon to the right of the search box.
6. The Autofill Forms app with the yellow pencil icon will probably be the first app listed. That is the one you want [not the (e10s) version]. Click the "Install" button to the right of the Autofill Forms app listing, and then click the "Restart now" link in the Autofill Forms box.
7. After Firefox restarts, use it to do a Google (or other) search on "San Mateo County Airport complaints" and then click on the link for "Submit a Complaint | County of San Mateo - PlaneNoise." Bookmark the "Noise Complaint Form" page that opens.
8. Fill out the form by entering into the appropriate fields your First Name, Last Name, Phone, Email, Street Address, City, and Zip Code. **Do not select values for Noise Event – Date, or Noise Event – Time.** [You will select those when you actually submit a complaint.] Select the Airport (San Carlos) from the drop down list, and click on the "Type of Complaint" boxes that you would most often use (e.g., Excessive Noise, Low Altitude, etc.). Select Type of Aircraft (e.g., Airplane) and Select Direction of Flight (e.g., Arrival). You can also add text in the Description/Color of Aircraft box (e.g., Surf Air Pilatus PC-12) and the comments box (e.g., very low, frightened my child, etc.). [Note: You can revise any and all of these entries and selections before you actually submit each complaint.]
9. With your cursor in any of the fields, right click. From the popup menu, click on "Add complete form as profile..." At the top of the "Autofill Forms settings" box that appears you can change the profile name to whatever you want, or leave it as is (e.g., www.planenoise.com). [Note: You can have different profiles for different circumstance or for different websites, so if you have multiple profiles you should give them distinctive and informative names so you can remember which is which.] Don't change anything else on this page unless you really know what you're doing. Click OK and close Firefox.
10. Restart Firefox. Select the San Mateo County Airport Noise Complaint bookmark from the Bookmarks menu on the menu bar. You should see a blank form. Before doing anything else, while holding down the Alt button on your keyboard, press and release the letter j. All of the fields you filled out before should now be filled out again. Then, to actually file a complaint, select the correct Noise Event Date and Time, and change anything else that needs changing in order to submit a complete and accurate report.
11. After clicking the "Submit Complaint" button at the bottom of the complaint form there is a delay of 10 to 20 seconds before the complaint actually goes through. Once it has gone through, a new page appears thanking you for submitting your complaint. Do not close that page or Firefox. Instead, click the back button (left arrow) in the address field at the top of the browser page. You should be returned to the completed form that you just submitted. You can then change the time and any other details as necessary and submit your next complaint using the previously completed form. Once you close Firefox, you will need to repeat step 10 above.